CYNGOR CAERDYDD CARDIFF COUNCIL

COMMUNITY & ADULT SERVICES SCRUTINY COMMITTEE

18 APRIL 2018

EXTENSION OF CONTRACTS IN RELATION TO THE SUPPORTED LIVING PROVISION FOR ADULTS WITH A LEARNING DISABILITY

Purpose of Report

- To provide Members with a brief overview of this issue, ahead of a presentation by the relevant Cabinet Member and senior officers at this meeting. The Committee will be considering a draft Cabinet report at its meeting on 16 May 2018.
- The background information set out in Appendix A to this report and the presentation given by officers will enable Members to evaluate the effectiveness of the contract to date.

Background

- Supported Living Services for adults with learning disabilities provide vital support services to vulnerable people in Cardiff to live fulfilled and independent lives. The current contractual arrangements cover personal domiciliary care and housing related support.
- 4. In October 2014, the Cabinet authorised a support model for supported living provision for adults with a learning disability and the commencement of a procurement process to secure the supported living provision.

- 5. On 2 April 2015 Cabinet authorised the award of the Personal Domiciliary Care Supported Living Services contracts and the Housing Related Support Supported Living Services contracts to the successful tenderers with contracts to commence on 1 August 2015. A copy of the report is attached as **Appendix A** (minus confidential papers), which will provide Members with details of:
 - Background to the Process
 - Pre-Qualification Questionnaire Stage
 - Evaluation Criteria & Weightings
 - Pricing Schedule and Combined Lot Bids
 - Evaluation Methodology
 - Preferred Bidders
 - Issues and Risks
- 6. The agreed model utilised a block contract for a fixed term of three years with the option to extend for a further period or periods equating to no more than two years provided that the contract does not extend beyond 31 July 2020. The pre-decision Scrutiny to be held at next month's meeting will be requesting that the Cabinet approve an extension to the current contractual arrangements, as outlined above.

Previous Scrutiny

7. This Committee has carried out several scrutinies in relation to Supported Living Services for Adults with a Learning Disability, including:

a) 4 December 2013 – Members held a special meeting to carry out predecision scrutiny of a report to Cabinet;

b) 4 June 2014 - Members received a progress report with regard to the commissioning of Supported Living Services;

- c) 1 October 2014 pre-decision scrutiny of the draft report to Cabinet.
- d) 4 March 2015 pre-decision scrutiny of the draft report to Cabinet

Way Forward

- 8. At this meeting, Councillor Susan Elsmore (Cabinet Member Social Care, Health and Wellbeing) will be invited to make a statement. Sarah McGill (Corporate Director, People and Communities) and Denise Moriarty (Strategic Lead Planning Officer, Strategic Commissioning, Social Services) will be in attendance to provide Members with a comprehensive update on the performance of the current contractors and to answer Members' questions.
- 9. At this meeting, Members may wish to consider the following when evaluating the effectiveness of the contract to date, including:
 - cost and value
 - performance and customer satisfaction
 - delivery improvement and added value
 - delivery capability
 - benefits realised
 - relationship strength and responsiveness

Legal Implications

10. The Scrutiny Committee is empowered to enquire, consider, review and recommend but not to make policy decisions. As the recommendations in this report are to consider and review matters there are no direct legal implications. However, legal implications may arise if and when the matters under review are implemented with or without any modifications. Any report with recommendations for decision that goes to Cabinet/Council will set out any legal implications arising from those recommendations. All decisions taken by or on behalf of the Council must (a) be within the legal powers of the Council; (b) comply with any procedural requirement imposed by law; (c) be within the powers of the body or person exercising powers on behalf of the Council; (d) be undertaken in accordance with the procedural requirements imposed by the Council e.g. Scrutiny Procedure Rules; (e) be fully and properly informed; (f) be properly motivated; (g) be taken

having regard to the Council's fiduciary duty to its taxpayers; and (h) be reasonable and proper in all the circumstances.

Financial Implications

11. The Scrutiny Committee is empowered to enquire, consider, review and recommend but not to make policy decisions. As the recommendations in this report are to consider and review matters there are no direct financial implications at this stage in relation to any of the work programme. However, financial implications may arise if and when the matters under review are implemented with or without any modifications. Any report with recommendations for decision that goes to Cabinet/Council will set out any financial implications arising from those recommendations.

RECOMMENDATIONS

The Committee is recommended to:

- i. consider the information set out in Appendix A to this report;
- ii. consider the information provided in the presentation to this meeting; and
- iii. decide whether they would like to make any comments to the Cabinet on this matter prior to the final draft of the Cabinet report being considered by this Scrutiny Committee in May 2018.

DAVINA FIORE

Director of Governance and Legal Services

12 April 2018